

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Paolo BOSTICA et al.	)	Group Art Unit: 2416
	)	
Application No.: 10/579,293	)	Examiner: DUDA, Adam K.
	)	
Filed: May 15, 2006	)	
	)	
For: QUALITY OF SERVICE	)	Confirmation No.: 1485
MONITORING ARCHITECTURE,	)	
RELATED METHOD, NETWORK	)	
AND COMPUTER PROGRAM	)	
PRODUCT	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**SUPPLEMENTAL REPLY TO OFFICE ACTION**

Applicants submit this Supplemental Reply in response to the Office Action mailed November 14, 2008, and the Notice of Non-Compliant Amendment dated July 6, 2009. The Notice indicated that the claim amendments submitted in the Applicants' Response filed March 13, 2009 did not comply with 37 C.F.R. § 1.121(c) because the removal of several words from the claims was indicated by a strike-through instead of double brackets. This Reply supplements Applicants' March 13, 2009 Response to change the deletion markings in the claim amendments, including indicating removal of the words "the" and "on."

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment sections of this paper.

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